

Additional Services

Automatic Delivery

Village Energy's state of the art automatic delivery system insures that you will not run out of fuel. We use the degree day system which uses daily temperature readings along with your usage history and tank size to accurately predict when you will need a delivery.



Order On-Line

You may order fuel oil anytime of day or night through our website.



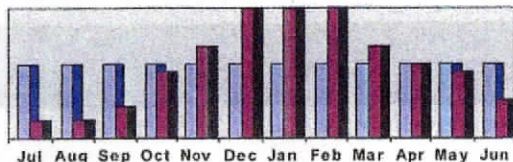
Payment Options

We offer credit accounts and C.O.D. delivery, you may either pay as you go or sign up for a fuel plan. Our prepay and budget plans can protect your price for up to one year, and volume discounts are also available. We accept all forms of payment (cash, check, or charge) and H.E.A.P.

Budget Plans

Our budget plans provide extra value by not only spreading your payments out across the entire year, but by offering a discount as well. Your monthly payments are based on your annual fuel usage and you may also include your service plan in that payment.

☐ Heating Bills With Budget Plan ☒ Heating Bills Without Budget Plan



General Conditions and Exclusions

This service plan is available to automatic delivery customers who purchase their fuel oil and all heating systems services from us during the term of the service plan and whose payments are in accordance with our payment and credit terms. The service plan becomes effective after our inspection and approval of your heating system and tank.

1. The term of the plan is for a one (1) year period and after re-inspection will renew automatically every year unless terminated by either the customer or Village Energy. The plan automatically terminates if the customer no longer purchases all of its heating oil from the company. No credit will be issued if the plan is canceled before the expiration date.

2. Repairs or services not covered by the plan will be performed and charged to the customer at prevailing rates.

3. The service plan does not cover labor or materials to repair damage to the heating system or residence caused by the customer's neglect, including, but not limited to failure to have sufficient fuel oil in the tank, insufficient water for boiler, blown fuses or other failure of electrical system, improper thermostat settings or faulty thermostat, having heating system switches in the "OFF" position, debris build up in the air or venting systems and other causes related to the improper operation or maintenance of the heating system by the customer. Damage, repairs or replacement of parts or components caused by acts of God, fire, flood, freezing, storm or weather conditions, power loss or surges, water damage, and fuel flow problems due to outside fuel storage are not covered by the plan.

4. Village Energy will provide service as soon as practical, during regular business hours under normal conditions or on an emergency basis, if necessary. Village Oil will not be liable for any damages arising from a delay or failure to provide service due to conditions beyond its control such as acts of God, labor disturbances or strikes, unavailability of mechanics or parts, failure or interruption of customer's electricity, inaccessibility of the heating system, storms, floods or other severe weather conditions, or government laws or regulations.

5. The service plan only covers heating system parts and components specified in the plan. Examples of components not covered by the plan include boiler and furnace and related piping, underground oil storage tanks, above ground storage tanks, tanks with preexisting leaks, patches or unstable conditions, air conditioning systems, humidifiers, heat pumps, heat exchangers, hot water heating systems and air and venting systems. The plan does not cover environmental clean up, property damage, waste disposal services or other damages or losses caused by a tank leak or system failure even if the tank has been tested ultrasonically.

6. Customer agrees to release and hold Village Energy harmless from all claims related to losses, costs, or damage to personal or real property caused by fire, explosion, flood, freezing, power loss or surges, oil leakage, and premises left unattended. Customer agrees that Village Energy shall not be liable for any incidental, special or consequential damages incurred by customer or by third parties, including environmental clean costs.

7. In the event that the residence is sold, the service plan may remain in effect provided that the new owner continues to purchase fuel oil and heating system service from the Village Energy.

8. Amendment and cancellation. We may amend or change the terms of this contract at any time. We may amend or change the services offered as part of the contract at any time. You will be notified of any change in the manner provided by applicable law prior to the effective date of the change. If you wish to cancel this contract, you may do so with written notice or by calling the number noted on the contract.



"Keeping the heat on since 1983!"



Village Energy offers energy solutions for your home or business, 24 hours a day, seven days a week. Our qualified technicians are always on call, and we offer budget billing, automatic or will-call fuel deliveries, and service contracts for all types of heating systems.

We install the most efficient equipment on the market including the Energy Kinetics System 2000, Smart Solar thermal hot water and Mitsubishi Electric's mini-split heat pump and A/C systems.

Our service contracts include both an annual cleaning and a complete tune-up. Please call today to get started with any of our energy-saving programs, or visit our website for more information.

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Clean-N-Tune

Annual Tune-Up

- ✓ Save up to 10% on heating costs
- ✓ Add years to the life expectancy of your equipment
- ✓ Preventive maintenance = peace of mind
- ✓ Catch small problems before they become big problems

Our Qualified Technicians Will:

- ◆ Clean and inspect the drawer assembly
- ◆ Clean and adjust the electrodes
- ◆ Replace the oil filter and pump screen
- ◆ Vacuum boiler passageways
- ◆ Clean and inspect the fire-chamber
- ◆ Clean chimney base and smokepipe
- ◆ Lubricate circulators and motors where applicable
- ◆ Test and tune burner with instruments to insure maximum reliability and efficiency
- ◆ Test safety controls



We strongly encourage the use of a spin-on oil filter as opposed to the old cartridge style oil filters. They filter better and are quicker to change without letting any old sludge contaminate the oil pump. We actually require them in order for you to have a service contract with us.



Service Contract

Our service contract is the most comprehensive and best value in the area. The price of our service contract is equivalent to the cost of a clean and tune and a service call, minus any parts. If you purchase our service contract and have only one call or require only one part, you will be saving money.

Clean-N-Tune = \$150 Service Call = \$125 After Hours Call = \$175
Parts could add up to many hundreds of dollars.

Service Contract = \$275

Our service contract covers parts and labor as described below.

Parts and Labor Covered 100% Include:

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|-------------------------|-------------------------|
| • Aquastat | • Expansion Tank (1) |
| • Bearing Assembly | • Fuel Pump |
| • Belts and Couplings | • HP Oil Line |
| • Blast Tube / End Cone | • Igniter |
| • Blower Motor | • Nozzle |
| • Boiler Relief Valve | • Oil Filter |
| • Burner Motor | • Primary Control |
| • Cad Cell eye | • Pump Screen |
| • Circulator (1) | • Switching Relay |
| • EK Digital Manager | • Thermostat (standard) |
| • EK Digital sensor | • Transformer |
| • Electrodes | • Water Feeder |
| • Emergency switch | • Zone valve (2 max.) |

Parts and Labor Discounted 25% Include:

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|------------------------------|-------------------------|
| • Additional Circulators | • Furnace (complete) |
| • Additional Expansion Tanks | • Gauges |
| • Additional Zone valves | • Heat Exchanger |
| • All Fittings | • Hot Water Heater |
| • Anti-freeze | • Hot Water Tank |
| • All Valves | • Oil Feed Lines |
| • Baseboards | • Oil Filter Assembly |
| • Boiler (complete) | • Oil Tank |
| • Boiler Sections | • Plate Exchanger |
| • Coil | • Power Venter |
| • Convectors | • Programmable T- stats |
| • Draft Regulator | • Radiant Tubing |
| • Ductwork | • Radiators |
| • Freeze Alarm | • Smoke Pipe |

Price Menu

Basic service call: \$125 + parts

Clean-N-Tune: \$150 + parts

Additional unit: \$100 + parts

By the hour charge: \$125/first hr. \$75/hr. thereafter

After hours call: \$200 + parts

Service contract: \$300 (includes a clean-n-tune)

Additional units: \$150/each

All prices are plus tax

If you are building or buying a home, please consider us for your HVAC needs. We sell and service some of the best products on the market. Whether it be a gas conversion, whole house comfort system, replacing your oil tank, adding an electric heat pump and A/C system, or updating old equipment, we can provide a quality experience for you.

